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# State of Nevada Department of Health and Human Services

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## PCA Sanctions and Citations

Division of Public and Behavioral Health

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03/29/2022

*Helping people. It's who we are and what we do.*



# Objectives

- Overview of sanctions and enforcement actions
- Sanctions applied by HCQC
- Overview of citations



# Common Sanctions

- Denial, Suspension, Revocation
- Directed Plan of Correction
- Ban on Admissions
- Monetary Penalty (now, \$1000 to \$5000)



# Sanctions Applied

Facility Name	Type	License#	Survey Date	Complaint or Periodicity C or P	Date 1st Sanction Notice Mailed	DPOC	Ban on Admissions	Denial	Revocation	Other	Monetary Penalties	Total Amount of monetary Penalty \$\$\$
A1 Advantage Home Care	PCS			C	08/03/2009			X				
Great Basin PCA	PCS	6058		C	08/23/2010			X				
Happy Health PCA	PCO	5234	10/25/2010	C	10/25/2010					X		
Akamai Personal Care Agency	PCS	5963	01/06/2011	C	01/06/2011			X				
Silver State Personal Care	PCO	5428	04/03/2013	C	07/16/2013						X	\$400.00
Always There 4 You	PCO	5337	07/05/2013	C	04/28/2014						X	\$1,000.00
Senior Helpers	PCS	7648	06/11/2015	C	08/24/2015						X	\$400.00
Health To You	PCS	8302	08/09/2017	C	02/26/2018						X	\$400.00
At Home Caregivers, LLC	PCS	5267	08/02/2018	C	10/05/2018						X	\$300.00
Guardian Angel Home Helper Services	PCS	7374	09/04/2018	C	11/01/2018						X	\$400.00



# Citations

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Bureau of Health Care Quality and Compliance

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## ASPEN: Tag Summary Report (TAG1)

from 03/28/2016 thru 03/28/2022

ST - 71SW - P - PCS (PCS only) (2.00)

Tag	Cite Frequency	Average Severity	Average Scope
0130 - Attendants: Maintenance of personnel file	18	2.13	2.38
0099 - Elder Abuse Training	15	2.00	2.11
0225 - Supervisory home visits or telephone calls	13	2.00	2.33
0165 - Prohibition of certain types of services	12	2.29	1.14
0152 - Attendants: Required Knowledge and Training	11	2.00	3.00
0195 - Rights of clients: Duties of Administrator	7	2.50	1.50
0210 - Initial screening of client	7	2.00	3.00
0220 - Initial screening of client	5	2.00	1.00
0125 - Attendants: Qualifications; annual training	4	2.00	1.00
0140 - Attendants: Maintenance of personnel file	4	2.00	3.00
0020 - Qualifications and Duties of Administrator	3	2.00	1.67
0180 - Provision of written disclosure statement	3	2.00	1.00
0030 - Qualifications and Duties of Administrator	2	2.00	1.00
0040 - Employment for staff members	2	0.00	0.00
0085 - Employment for staff members	2	2.00	1.00
0160 - Attendants: Required Knowledge and Training	2	2.00	1.00
0175 - Provision of written disclosure statement	2	2.00	2.00
0015 - Qualifications and Duties of Administrator	1	0.00	0.00
0135 - Attendants: Maintenance of personnel file	1	1.00	2.00
0155 - Attendants: Required Knowledge and Training	1	0.00	0.00
0190 - Rights of clients: Duties of administrator	1	0.00	0.00



# Questions?

